GEORGE BUSH INTERCONTINENTAL AIRPORT
IRREGULAR OPERATIONS EMERGENCY CONTINGENCY PLAN

The George Bush Intercontinental Airport has prepared this Irregular Operations Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Robert C. White at robertc.white@houstontx.gov. The George Bush Intercontinental Airport is filing this plan with the Department of Transportation because (1) it is a commercial airport or (2) this airport may be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, George Bush Intercontinental Airport will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

Airport Information

Name of Airport: George Bush Intercontinental Airport (IAH)

Name and title of person preparing the plan: Jeffrey T. Cameron – Sr. Project Manager

Preparer contact number: 281-233-1692

Preparer contact e-mail: jeffrey.cameron@houstontx.gov

Date of submission of plan: May 11, 2012

Airport Category: Large Hub

Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact Airport Gate Control at 281-230-3173 or Airport Duty Manager at 281-233-1131 for assistance.

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

George Bush Intercontinental Airport does has limited equipment and personnel needed to safely deplane passengers from air carrier aircraft. We will utilize this equipment to deplane passengers as soon as practicable after receiving requests from such airlines at the contact number listed above. We will also provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available Under Irregular Operations Conditions

17 gates at George Bush Intercontinental Airport are under common use leases to air carriers and are controlled by the airport. Additionally, 115 gates at George Bush Intercontinental Airport are under preferential and/or exclusive leases to air carriers and are not fully controlled by the airport. We will direct our common use gate lessees, permittees or users to make gates available to an air carrier seeking to deplane at a gate to the maximum extent practicable. If additional gates are needed, we will direct tenant air carriers to make preferential and/or exclusive use gates and other facilities available to an air carrier seeking to deplane at a gate, during those time periods when the tenant airline is not using, or not scheduled to use, the gate, to the maximum extent practicable.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

George Bush Intercontinental Airport has defined sterile areas capable of accommodating limited numbers of international passengers. We will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States Customs and Border Protection to be deplaned into these sterile areas to the extent practicable.

Public Access to the Irregular Operations Contingency Plan

George Bush Intercontinental Airport will provide public access to its irregular operations plan through the following means:

Posting in a conspicuous location on the airport website (http://www.fly2houston.com).