William P. Hobby Irregular Operations Emergency Contingency Plan



HOU IROPS Emergency Contingency Plan

William P. Hobby Airport has prepared this Emergency Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Mr. Ross Underhill, C.M. at Ross.Underhill@Houstontx.gov. William P. Hobby Airport is filing this plan with the Department of Transportation because it is a commercial airport.

This plan describes how, following excessive tarmac delays and to the extent practicable, William P. Hobby Airport will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared the United States Customs & Border Protection (CBP).

Airport Information

Name of Airport: William P. Hobby Airport

Name / title of preparer of plan: Traci McDonald / Airport Operations Supervisor

Preparer contact number: (713) 845-6600

Preparer contact email: houaoc@houstontx.gov

Date of submission of plan: 05 / 08 / 2012

Airport Category: Medium Hub

Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact the Airport Operations Supervisor at (713) 410-1978 or houac@houstontx.gov for assistance.

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Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

William P. Hobby Airport has limited equipment and personnel needed to safely deplane passengers from air carrier aircraft. We will utilize this equipment to deplane passengers as soon as practicable after receiving requests from such airlines at the contact number listed above. We will also provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

Three gates at William P. Hobby Airport are under common use leases to air carriers and are controlled by the airport. Additionally, 22 gates at William P. Hobby Airport are under preferential and / or exclusive leases to air carriers and are not fully controlled by the airport. We will direct our common use gate lessees, permittees or users to make gates available to an air carrier seeking to deplane at a gate to the maximum extent practicable. If additional gates are needed, we will direct tenant air carriers to make preferential and / or exclusive use gates and other facilities available to an air carrier seeking to deplane at a gate, during those time periods when the tenant airline is not using, or not scheduled to use, the gates, to the maximum extent practicable.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

William P. Hobby Airport does not have international passenger processing facilities. We will coordinate with the local CBP and law enforcement officials to identify suitable areas and procedures for establishing a temporary sterile area into which international passengers on diverted aircraft who have not yet cleared United States Customs and Border Protection can be deplaned. Once these efforts are complete, we will coordinate with local CBP officials to develop procedures that will allow international passengers who have not yet cleared United States and Border Protection to be deplaned into these sterile areas to the extent practicable.

Public Access to the Irregular Operations Contingency Plan

William P. Hobby Airport will provide public access to its emergency contingency plan through the following means:

• Posting in a conspicuous location on the airport website (<u>www.Fly2Houston.com</u>).