

GEORGE BUSH INTERCONTINENTAL AIRPORT



WELCOME to George Bush Intercontinental Airport, a world-class airport that is expanding to anticipate the future of air travel while also paying special attention to environmental, social and community concerns.

## AIR CARGO HOT SPOT

Bush Intercontinental Airport (IAH) is the 16th largest U.S. air cargo hub and is an ideal consolidation and distribution point due to its newly expanded CargoCenter. The airport is able to accommodate the world's largest aircraft and is linked by air to global markets. The new CargoCenter is particularly attractive to shippers in Mexico and Latin America, Europe, the Middle East, Africa and Asia. Rail, trucking and seaport facilities in Houston create an intermodal network for cargo distribution throughout North America. The more than 900 freight-related businesses and forwarders nearby are a testament to Bush Intercontinental's cargo capabilities.

# SPREADING INSIGHT & KNOWLEDGE

For updated, detailed information concerning IAH, visit fly2houston.com. There you will find the latest news about our airports, HAS community outreach programs, business opportunities and more.

Another helpful and entertaining resource for learning more about HAS is our television show, *Houston Airports Today*. Viewers of the program will enjoy timely coverage of all the latest airport news. Our show airs on "The Tube" Channel 55, Saturdays at 9 a.m.



# GETTING TO BUSH Intercontinental Airport

Located 23 miles north of downtown Houston, IAH is easily accessed via Interstate 45, U.S. Highway 59, the Hardy Toll Road, and the Sam Houston Toll Road (Beltway 8). There are three main entrances: via John F. Kennedy Boulevard from Beltway 8; Will Clayton Parkway from U.S. Highway 59; and the Airport Connector from the Hardy Toll Road and Beltway 8.





#### fly2houston.com

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<sup>©</sup>City of Houston Department of Aviation

#### A CITY WITHIN A CITY

Since opening in 1969, George Bush Intercontinental Airport (IAH) has grown into the largest airport in Houston, the nation's fourth largest city. It is the seventh largest airport in the U.S. for total passengers and the sixteenth largest in the world, serving 42 million passengers per year and expected to exceed 68 million passengers by 2020. With a total of 125 gates, Bush Intercontinental now offers international and domestic passenger service to over 190 nonstop destinations in over 26 countries.

Bush Intercontinental operates over 700 Continental Airlines flight departures per day, making it the airline's largest hub. It is one of the few airports in the world with five air carrier runways and the ability to handle three simultaneous landings or take-offs in all weather conditions. Bush Intercontinental is also capable of handling any aircraft type. Despite being such an active air travel hub, Bush Intercontinental is not congested and still has plenty of room for new passenger facilities construction and expansion as well as expanded passenger carrier operations.

Supporting such a large operation requires a vast network of infrastructure that includes the airport's own roads, water, electrical, fire and police services. In addition, the airport has advanced radar technology to enhance weather prediction and navigational landing aids to ensure safe and reliable flight operations.



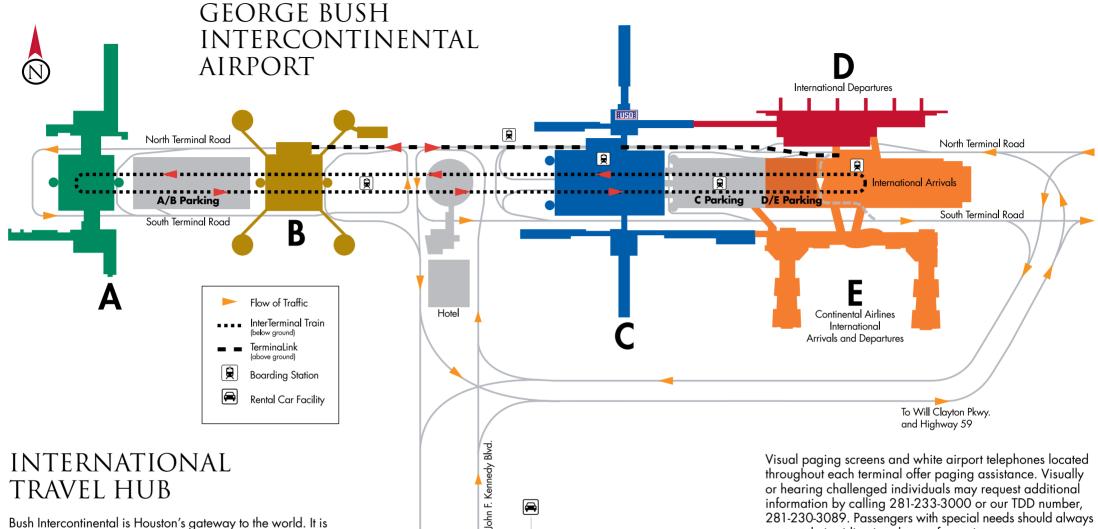
Bush Intercontinental is easily accessible due to its location near major highways, rail yards and the second largest port in the U.S. Downtown Houston is a quick 25-minute drive. Plus, the airport is equidistant between the east and west coasts of the U.S. making it an ideal entry gateway to the U.S.

The airport is operated by the Houston Airport System (HAS), which functions as an enterprise fund, and does not draw from the local tax base for airport operations, maintenance or capital improvements. Bush Intercontinental, along with the entire Houston Airport System, operates in strict adherence to federal environmental programs and procedures.

# ENJOY THE AMENITIES

Bush Intercontinental Airport is focused on delivering an enjoyable travel experience by maximizing convenience through a wide selection of traveler amenities.

- More than 25,000 parking spaces
- Garages adjacent to terminals
- Long-term remote parking with free shuttles
- Eight on-airport car rental agencies in one Rental Car Center
- Ground transportation options (taxis, limousines, shuttles, & METRO buses)
- Underground train (runs every three to five minutes between all five terminals)
- TerminaLink (the fastest option for travel between Terminals B, C, D & E)
- Overnight accommodations at on-airport hotel
- Currency exchange booths & ATMs
- Data ports
- Cell phone & video rental
- Postal services
- Shoe shine stands
- Multitude of dining options (from local barbeque to national branded favorites)
- Newsstands featuring a large selection of international publications
- Unique regional gift shops & specialty stores (golfing, fishing, etc.)
- Duty-free stores available to international travelers
- Interfaith chapel for spiritual sanctuary (Terminal C)
- USO center for military personnel



# TRAVEL HUB

Bush Intercontinental is Houston's gateway to the world. It is the eighth largest international passenger hub in the U.S. and operates the largest international passenger arrivals facility in the nation. To facilitate the more than 7.5 million international passengers served by the airport each year, multi-lingual Special Service Representatives (SSRs) greet international passengers and provide traveler information. Our Federal Inspection Services facility is designed for security, comfort and convenience with an increased ability to efficiently and rapidly process passengers through the Bureau of Customs and Border Protection (CBP).

The airport serves more nonstop destinations in Mexico than any U.S. airport and has more weekly flights to Mexico than any other airport in the U.S. Bush Intercontinental also offers nonstop service to over 55 destinations in Latin America and is considered the most convenient connecting hub between the U.S. and Latin America.

### READY TO ASSIST YOU

To Beltway 8 (tollway),

Highway 59 and Interstate 45

For individuals requiring airport and tourist information, Bush Intercontinental stations SSRs at visitor information booths in the baggage claim levels of Terminals A and C as well as in the Terminal D lobby. These representatives respond quickly to customer needs ranging from brief questions to a variety of international communications challenges.

information by calling 281-233-3000 or our TDD number, 281-230-3089. Passengers with special needs should always contact their airline in advance for assistance.

# CONNECTION TO CARING

HAS maintains a one-of-a-kind airport medical assistance program developed in conjunction with Houston's Texas Medical Center. Each year, our uniformed, multi-lingual SSRs assist thousands of visitors seeking treatment at the world-renowned Texas Medical Center. Our SSRs also showcase Houston's warm hospitality and international awareness by extending protocol reception services to visiting dignitaries and diplomats.