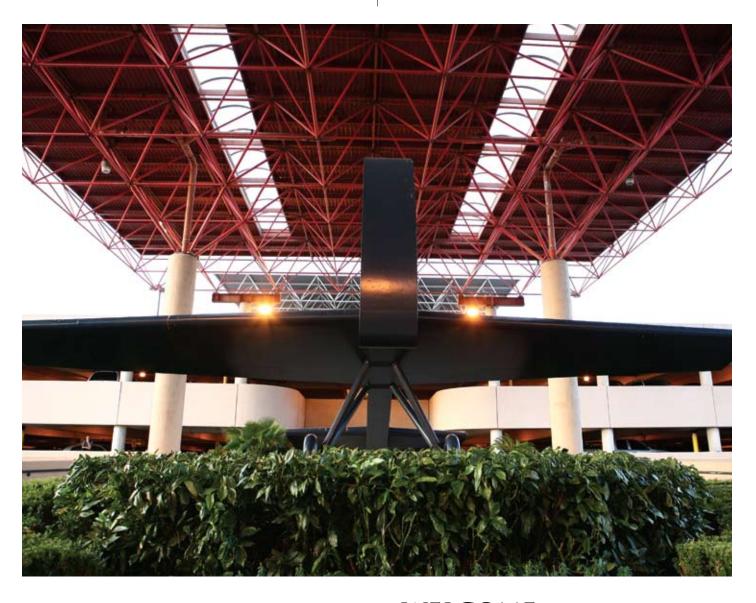


WILLIAM P. HOBBY AIRPORT



 $WELCOME \ \ \text{to William P. Hobby Airport, an airport with expanded facilities that include a modern new concourse housing all passenger carrier services.}$

Safety, efficiency and convenience are at the forefront of Hobby's current operations and growth plans for the future.

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BUILDING ON TRADITION

Originally purchased in 1937 and named Houston Municipal Airport, Hobby Airport has a distinguished legacy in aviation history and acted as a catalyst for Houston's growth in becoming the fourth largest city in the U.S. The airport was renamed William P. Hobby Airport in 1967 to honor a popular Texas governor and newspaper owner. Fans of aviation history will enjoy visiting the 1940 Air Terminal Museum on the west side of Hobby Airport.

The airport is operated by the Houston Airport System (HAS), which functions as an enterprise fund, and does not draw from the local tax base for airport operations, capital improvements or maintenance.



ELEVATING TRAVELER SATISFACTION

Hobby Airport is Houston's second largest airport. It is ranked 42nd in the nation in passenger volume and was named one of the most preferred airports in the country by an independent customer satisfaction survey. Hobby is the number one airport in the country for customer satisfaction among airports serving less than 10 million passengers per year.

Travelers will enjoy our highly rated accessibility, check-in procedures, security, terminal facilities, food and beverage, retail services, baggage claim and immigration/customs control. Rest assured that advanced technology is utilized throughout Hobby, including advanced radar technology to enhance weather prediction and highly technical navigational and landing aids to ensure safe and punctual flight operations.

UPDATING TO Better serve you

Hobby Airport offers domestic air carrier service dominated by low-cost carriers. To enhance passenger accessibility, Hobby recently completed renovating the Central Concourse by expanding numerous passenger terminals with 24 new gates and a state-of-the-art concourse housing all passenger carrier services.

Each year, the airport offers passengers more than 30 nonstop domestic destinations to choose from–all available just 15 minutes from Downtown Houston. Hobby also features four active runways and all-weather capability.

FULFILLING ALL YOUR TRAVEL NEEDS

Enhancing the travel experience is a central focus at Hobby. Convenience and exceptional service have been integrated into every element of travel when possible. Traveler-friendly airport features include:

- On-airport parking, including garage and Parking Cents parking lots
- On-site car rental facilities
- Ground transportation options (taxis, limousines, shuttles & METRO buses)
- Wireless Internet service
- Currency exchange booths
- ATM machines
- Shoeshine stands
- Food court with variety of dining options
- USO Center
- News & gift shops
- Airport telephones throughout the terminal (for paging assistance)

Passengers with special needs should contact their airline in advance for assistance. Visually or hearing-challenged individuals may request more information by calling 713-640-3000 or our TDD number, 713-641-7781.

OFFERING GENERAL AVIATION OPERATIONS

Hobby is well known for its exceptional airline service. In addition, the airport successfully supports a major general aviation operation that involves six fixed base operators (FBO) serving several hundred corporate aircraft. Hobby is also an international point of entry for general aviation offering on-call Bureau of Customs and Border Protection (CBP) clearance capability.



SPREADING INSIGHT & KNOWLEDGE

For updated, detailed information concerning Hobby, visit fly2houston.com. There you will find the latest news about our airports, HAS community outreach programs, business opportunities and more.

Another helpful and entertaining resource for learning more about HAS is our television show, *Houston Airports Today*. Viewers of the program will enjoy timely coverage of all the latest airport news. Our show airs on "The Tube" Channel 55, Saturdays at 9 a.m.

GETTING TO Hobby Airport

Travelers will find exit signs posted on Interstate 45 South directing them to Hobby.

Hobby offers convenient access to Houston's central business district and other business centers as well as major shopping areas and the sparkling Gulf Coast shores.





fly2houston.com

Hobby Airport • 7800 Airport Blvd. • Houston, TX 77061 (01) 281-640-3000 Tel • (01) 713-641-7703 Fax

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WILLIAM P. HOBBY AIRPORT Automatic Teller Machine Baggage Carrousel CONCOURSE C Coffee Shop and Snack Bar DEPARTURE LEVEL Chapel ĖР Defibrillator CONCOURSE C **↑↓ ††** Elevator BAGGAGE CLAIM LEVEL Escalator **⊕**P FIDS Flight Information Display System ☐ Taxis, Scheduled Ground Transporation☐ Bus to Rental Car Facility Gates Passenger Drop Of Private Cars Passenger Pick Up CHECK IN ENTRANCE CHECK IN Gifts and News TI. Ground Transportation Visitor Information Booth V To Ticketing FIDS Parking Level Two e-ticke Restroom To Ticketing Level Two Restaurant To Ticketing Level Two Stairs Telephone SouthWest Customer Service Transportation Security Administration (TSA) **60 11**6 ěĎ Gate 20 Gate 40 ▲ FIDS **⅓** Gate 22 US Mail Kiosk Gate 42 蜝 Gate 24 Gate 44 ♣ атм (**⅓** Gate 26 TI. Gate 46 ☐ Gate 41 ☐ Gate 43 Gate 28 Gate 21 🗘 Gate 23 🛧 Gate 48 🛦 Gate 30

Gate 45

♣Gate 47

Gate 49

Gate 51

▲ Gate 32

Gate 25 🛦

TICKET LOBBY

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Gate 29 🛦

Gate 31 🛦

Gate 27 🛦

Gate 50 ♣